

NCUA

Stop Payment

Step 1: Log in to the mobile app using your eBanking credentials.



Step 2: In the hamburger menu, under the "Accounts" header, click "Stop Payment". There you will be able to request to stop a payment.

RADIANT			We	lcome, DAWN	×
Checking Accounts			Take c	Accounts	~
HEALTH SAVINGS SHARE xx31-12				Account Summary	
Current Balance	\$585.43 \$585.43		The cont transacti	Account Activity	
REE CHECKING 2 xx31-80	¢14 107 04		Locking	Lock My Cards	
urrent Balance	\$ 14,127.34 \$20,027.34		transacti will be pa	Stop Payment	
avings Accounts			checks, r	eStatements	
EGULAR SHARES xx31-00 /ailable Balance	\$11.624.25			Add a Share	
rent Balance	\$17,229.25		and reiss	Mortgage	
HARES xx31-10 able Balance	\$1 234 56			Fast Balances	
rrent Balance	\$1,234.56	_	LOCK	Quick Login	
TEST xx31-33 ailable Balance	\$2,103,00		Туре	J Transfers	>
rent Balance	\$2,103.00		G	Pay Bills	
Accounts					
PLATINUM xx31-80			PLATIN	Wires	>
S Counts Transfers	Profile			🕞 Log Out	



Step 3: Make sure to click the account that the payment is coming from, the payment type, and enter the check number.

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STOP PAYMENTS
Request a Stop Payment * Stop Payment Account:
xx31-80 - FREE CHECKING 2 (Available \$14 🗸
Stop Payment Type:
Range of Checks Check Number:
A fee of \$35.00 applies. Please select an account to deduct the fee from.
Charge Fee To:
xx31-00 - REGULAR SHARES (Available \$11 🗸
Submit Scroll to view more content



Step 4: Please note: a fee of \$35 applies to stop a payment. Choose which account to charge the \$35 fee to and click submit.

